

POSH CANCELLATION POLICY

Cancellation & Payment Policy

1. Reservation & Deposit

A **non-refundable deposit of 30%** of the total trip cost is required at the time of booking.

A reservation is not confirmed until the deposit is received and written confirmation is issued by POSH Adventures.

2. Payment Schedule

- **30% Deposit:** Due at booking (non-refundable).
- **Final Payment:** Remaining 70% due **45 days prior to departure**.

If payment deadlines are missed, the booking may be cancelled and all payments already made will be forfeited.

3. Client-Initiated Cancellations

If a client cancels for any reason, the following fees apply:

- **From booking up to 45 days prior:**
30% deposit is forfeited.
- **44–30 days prior to departure:**
50% of total trip cost is non-refundable.
- **29–15 days prior to departure:**
75% of total trip cost is non-refundable.
- **14 days or less prior to departure:**
100% of total trip cost is non-refundable.

No refunds will be issued for unused services, late arrivals, or early departures.

4. Booking Changes

Changes to names, dates, accommodations, or activities may incur additional fees.

Changes requested within **30 days of departure** may be treated as a cancellation.

5. Company-Initiated Cancellations or Modifications

POSH Adventures may cancel or modify the itinerary due to circumstances beyond its control, including:

- Weather events
- Airline schedule changes or cancellations
- Political instability or safety issues

- Supplier operational failures
- Force majeure events

If the company cancels the trip in full, travelers will receive a **refund or future travel credit** for the land portion of the trip, **less any non-recoverable supplier costs** already paid on their behalf. Airfare purchased by the client independently is not refundable through POSH Adventures.

6. Mandatory Travel Insurance

All travelers must carry comprehensive travel insurance that includes:

- Trip cancellation & interruption
- Emergency medical coverage
- Baggage protection
- Travel delay or missed connection coverage

Proof of insurance must be provided **no later than 30 days prior to departure**. Failure to provide proof may result in cancellation without refund.

7. Air Travel Responsibility

Unless otherwise arranged, clients are responsible for their own flights. POSH Adventures is not liable for:

- Airline delays or cancellations
- Lost/delayed baggage
- Missed connections
- Additional expenses caused by airline disruptions

These costs must be claimed through the client's travel insurance provider.

8. Assumption of Risk

Clients acknowledge that travel and adventure activities involve inherent risks. POSH Adventures is not liable for injury, illness, property loss, or damages unless caused by the company's proven gross negligence.

9. Documentation

Travelers are responsible for ensuring all passports, visas, health documents, and entry requirements are valid.

No refunds will be issued for inability to travel due to improper documentation.

10. Acceptance of Terms

Payment of the deposit constitutes acceptance of this Cancellation & Payment Policy.